



Important update to all Brisbane Airport Passengers:

There is major road and car park changes at Brisbane Airport -from 3 December 2009 and the way you access Brisbane Airport is set to change from 3 December this year with the completion of Brisbane Airport Corporation's Northern Access Road Project. This work has been progressing to the west of Airport Drive to deliver a new road system that will provide a second entry and exit to Brisbane Airport.

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Your Jetstar Itinerary/Tax Invoice

BOOKING REFERENCE

Reservation Number	Date	Name of Passenger/s
D9EZ8Q		• Ms Marika Hyytiainen
Thu, Sep 09, 2010		
Name	Marika Hyytiainen	
Address	26a Kalimna St Mooroolbark Victoria 3138 Australia	
Daytime:	0396605060	
Home:	0396605060	
Alt:	+61432029273	
Email	thogard@abnormal.com	
Reservation Status: Confirmed		
Please note that your itinerary may take up to 24 hours to receive.		
You will need to provide this information with positive I.D. for access to the items on your itinerary.		
Payments must be made within 24 hours in order to secure your booking. After which, your seats		

will be auto cancelled.

YOUR ITINERARY

Date	Flight Number	Departing	Arriving
11 Sep 10 	Flight JQ 567 (Airbus A320) JetSaver Light	Brisbane (BNE) 18:50 PM	Melbourne - Tullamarine (MEL) 21:20 PM

BOOKING REFERENCE

Receipt	AUD	Payments	
Departure Fare	\$117.27	Form of payment	Visa
Fare Fees and Taxes	\$11.73	Payment Status	confirmed
Card Payment Fee	\$3.50	Card Number	XXXXXXXXXXXX0523
Total price	\$132.50	Card Amount	\$132.50AUD
		Amount Paid	\$132.50AUD
		Amount Due	\$0.00AUD

FARE RULES

- There are different fare rules for JetPlus JetSaver and JetSaver Light. Please ensure that you understand the relevant fare rules for your booking.

- JetSaver Light Fare Rules

This fare does not include any Checked Baggage Allowance. Cabin Baggage limits will be strictly applied. Pre-departure, if you have more Baggage than the applicable Cabin Baggage Allowance, you will need to choose a JetSaver fare. Conditions and Charges will apply if you change from a JetSaver Light to a JetSaver fare after you make your Booking. Call Jetstar Reservations for more details. All JetSaver fare rules also apply to JetSaver Light.

- JetSaver Fare Rules

1. This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified). Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you.

2. Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows.

a) Only date, time and passenger name changes are permitted (except passenger name changes are not permitted on Any Seat Award bookings), subject to availability. Changes to the origin or destination of travel are not permitted.

b) Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your booking is non-refundable. The fare difference may be substantial.

c) In addition to any fare difference that may be payable, a non-refundable change fee applies to each passenger flight segment changed.

d) Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:

- by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
- on the Jetstar internet site at jetstar.com but only if your original fare was booked on jetstar.com (not available for passenger name changes); or
- at any Jetstar counter at an airport.

e) Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only.

f) An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was purchased on jetstar.com.

g) You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated bookings.

h) All amounts will be charged in the currency in which you made your original Booking.

i) Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.

j) Qantas Frequent Flyer Points and Status Credits are not earned on any JetSaver Light or JetSaver fares

3. In addition to the above, for Qantas & Jetstar Any Seat bookings made through the Qantas Frequent Flyer Program.

a) Points and Status Credits are not earned on any JetSaver Light or JetSaver fares;

b) Any Seat Awards booked in JetSaver Light or JetSaver are not eligible for Flight Upgrade Awards;

c) Any fees or additional payments associated with Any Seat Awards, or permitted changes to Any Seat Award bookings (including the addition of ancillary products after your booking is complete), must be paid with money as specified in these Fare Rules; they cannot be paid with Frequent Flyer Points. If you make a change to your Booking, Jetstar will calculate the monetary charge applicable in addition to Points or Points Plus Pay already used. For the purposes of calculating any such payments, the original fare (as referred to in the Fare Rules) of the Any Seat Award will be calculated as the remaining money value of the unused booking determined by Jetstar in accordance with the Fare Rules (and the applicable currency will be the currency of the underlying fare as recorded by Jetstar). An Any Seat Award cannot be changed resulting in the re-credit of points or refund of money.

- JetPlus Fare Rules

1. This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified). Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you.

2. Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows.

a) Only date, time and passenger name changes are permitted (except passenger name changes are not permitted on Any Seat Award bookings), subject to availability. Changes to the origin or destination of travel are not permitted.

b) Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your booking is non-refundable. The fare difference may be substantial. You cannot change from a JetPlus fare to a JetSaver Light or JetSaver fare.

c) Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:

- by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
- on the Jetstar internet site at jetstar.com but only if your original fare was booked on jetstar.com (not available for passenger name changes); or
- at any Jetstar counter at an airport.

d) Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only.

e) An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was booked on jetstar.com.

f) You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated bookings.

g) All amounts will be charged in the currency in which you made your original Booking.

h) Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.

i) Qantas Frequent Flyer Points and Status Credits are not earned on any JetPlus fares.

- There are different fare rules for JetPlus JetSaver and JetSaver Light. Please ensure that you understand the relevant fare rules for your booking.

- JetSaver Light Fare Rules

This fare does not include any Checked Baggage Allowance. Cabin Baggage limits will be strictly applied. Pre-departure, if you have more Baggage than the applicable Cabin Baggage Allowance, you will need to choose a JetSaver fare. Conditions and Charges will apply if you change from a JetSaver Light to a JetSaver fare after you make your Booking. Call Jetstar Reservations for more details. All JetSaver fare rules also apply to JetSaver Light.

- JetSaver Fare Rules

1. This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified). Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you.

2. Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows.

a) Only date, time and passenger name changes are permitted (except passenger name changes are not permitted on Any Seat Award bookings), subject to availability. Changes to the origin or destination of travel are not permitted.

b) Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your booking is non-refundable. The fare difference may be substantial.

c) In addition to any fare difference that may be payable, a non-refundable change fee applies to each passenger flight segment changed.

d) Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:

- by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
- on the Jetstar internet site at jetstar.com but only if your original fare was booked on jetstar.com (not available for passenger name changes); or
- at any Jetstar counter at an airport.

e) Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only.

- f) An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was purchased on jetstar.com.
- g) You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated bookings.
- h) All amounts will be charged in the currency in which you made your original Booking.
- i) Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.
- j) Qantas Frequent Flyer Points and Status credits are not earned on any JetSaver Light or JetSaver fares
- 3. In addition to the above, for Qantas & Jetstar Any Seat bookings made through the Qantas Frequent Flyer Program.
 - a) Points and Status Credits are not earned on any JetSaver Light or JetSaver fares;
 - b) Any Seat Awards booked in JetSaver Light or JetSaver are not eligible for Flight Upgrade Awards;
 - c) Any fees or additional payments associated with Any Seat Awards, or permitted changes to Any Seat Award bookings (including the addition of ancillary products after your booking is complete), must be paid with money as specified in these Fare Rules; they cannot be paid with Frequent Flyer Points. If you make a change to your Booking, Jetstar will calculate the monetary charge applicable in addition to Points or Points Plus Pay already used. For the purposes of calculating any such payments, the original fare (as referred to in the Fare Rules) of the Any Seat Award will be calculated as the remaining money value of the unused booking determined by Jetstar in accordance with the Fare Rules (and the applicable currency will be the currency of the underlying fare as recorded by Jetstar). An Any Seat Award cannot be changed resulting in the re-credit of points or refund of money.

- JetPlus Fare Rules

1. This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified). Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you.
2. Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows.
 - a) Only date, time and passenger name changes are permitted (except passenger name changes are not permitted on Any Seat Award bookings), subject to availability. Changes to the origin or destination of travel are not permitted.
 - b) Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your booking is non-refundable. The fare difference may be substantial. You cannot change from a JetPlus fare to a JetSaver Light or JetSaver fare.
 - c) Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:
 - i. by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
 - ii. on the Jetstar internet site at jetstar.com but only if your original fare was booked on jetstar.com (not available for passenger name changes); or
 - iii. at any Jetstar counter at an airport.
 - d) Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only.
 - e) An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was booked on jetstar.com.
 - f) You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated bookings.
 - g) All amounts will be charged in the currency in which you made your original Booking.
 - h) Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.
 - i) Qantas Frequent Flyer Points and Status Credits are not earned on any JetPlus fares.

- There are different fare rules for JetPlus JetSaver and JetSaver Light. Please ensure that you understand the relevant fare rules for your booking.

- JetSaver Light Fare Rules

This fare does not include any Checked Baggage Allowance. Cabin Baggage limits will be strictly applied. Pre-departure, if you have more Baggage than the applicable Cabin Baggage Allowance, you will need to choose a JetSaver fare. Conditions and Charges will apply if you change from a JetSaver Light to a JetSaver fare after you make your Booking. Call Jetstar Reservations for more details. All JetSaver fare rules also apply to JetSaver Light.

- JetSaver Fare Rules

1. This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified). Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you.
2. Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows.
 - a) Only date, time and passenger name changes are permitted (except passenger name changes are not permitted on Any Seat Award bookings), subject to availability. Changes to the origin or destination of travel are not permitted.
 - b) Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your booking is non-refundable. The fare difference may be substantial.
 - c) In addition to any fare difference that may be payable, a non-refundable change fee applies to each passenger flight segment changed.
 - d) Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:
 - i. by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
 - ii. on the Jetstar internet site at jetstar.com but only if your original fare was booked on jetstar.com (not available for passenger name changes); or
 - iii. at any Jetstar counter at an airport.
 - e) Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only.
 - f) An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was purchased on jetstar.com.
 - g) You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated bookings.
 - h) All amounts will be charged in the currency in which you made your original Booking.
 - i) Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.
 - j) Qantas Frequent Flyer Points and Status credits are not earned on any JetSaver Light or JetSaver fares
 3. In addition to the above, for Qantas & Jetstar Any Seat bookings made through the Qantas Frequent Flyer Program.
 - a) Points and Status Credits are not earned on any JetSaver Light or JetSaver fares;
 - b) Any Seat Awards booked in JetSaver Light or JetSaver are not eligible for Flight Upgrade Awards;
 - c) Any fees or additional payments associated with Any Seat Awards, or permitted changes to Any Seat Award bookings (including the addition of ancillary products after your booking is complete), must be paid with money as specified in these Fare Rules; they cannot be paid with Frequent Flyer Points. If you make a change to your Booking, Jetstar will calculate the monetary charge applicable in addition to Points or Points Plus Pay already used. For the purposes of calculating any such payments, the original fare (as referred to in the Fare Rules) of the Any Seat Award will be calculated as the remaining money value of the unused booking determined by Jetstar in accordance with the Fare Rules (and the applicable currency will be the currency of the underlying fare as recorded by Jetstar). An Any Seat Award cannot be changed resulting in the re-credit of points or refund of money.

- JetPlus Fare Rules

1. This Booking is non-refundable including any ancillary items booked with your fare (unless otherwise specified). Customers who do not check-in for and board their booked flight within the required time will forfeit their fare. Scheduled check-in and boarding times are shown on the Jetstar Itinerary and Receipt which will be sent to you.
2. Subject to availability and payment of all applicable amounts, limited changes can be made to your Booking as follows.
 - a) Only date, time and passenger name changes are permitted (except passenger name changes are not permitted on Any Seat Award bookings), subject to availability. Changes to the origin or destination of travel are not permitted.
 - b) Your new fare will be at least the amount of the fare you originally booked, and may be more. At the time your Booking is changed you must pay the difference (if any) between the fare you originally booked and the fare available on the date of the change. This will apply to all permitted date, time and passenger name changes. Any fare difference paid when changing your booking is non-refundable. The fare difference may be substantial. You cannot change from a JetPlus fare to a JetSaver Light or JetSaver fare.
 - c) Date, time and permitted passenger name changes may be made but must be completed at least 24 hours before the original scheduled departure:
 - i. by telephoning Jetstar Telephone Reservations (see our contact us page on jetstar.com for contact details);
 - ii. on the Jetstar internet site at jetstar.com but only if your original fare was booked on jetstar.com (not available for passenger name changes); or

- iii. at any Jetstar counter at an airport.
- d) Any permitted name change must apply to the whole booking for the relevant passenger and cannot be made on an inbound or outbound flight only.
- e) An additional charge will apply for changes made by telephone or at an airport/booking office if your original fare was booked on jetstar.com.
- f) You must re-book onto an available Jetstar flight. Jetstar does not hold open-dated bookings.
- g) All amounts will be charged in the currency in which you made your original Booking.
- h) Relevant Jetstar fees and charges can be found on our Fare Types page on jetstar.com.
- i) Qantas Frequent Flyer Points and Status Credits are not earned on any JetPlus fares.

01 CHECK-IN TIME

For flights operated by Jetstar (JQ) & Jetstar Pacific (BL) departing from a Domestic Australian, New Zealand or Vietnamese terminal:

We recommend you check-in at least 60 minutes prior to the scheduled departure time. If you are not checked in at least 30 minutes before the scheduled departure you will not be able to check-in for your flight. Arrival after this time may result in you forfeiting the entire fare paid. Check in opens 2 hours before flights departing from a Domestic Australian terminal are scheduled to depart. Once checked-in, you will be required to be at the boarding gate at least 25 minutes prior to the scheduled departure time. The aircraft will not be held for you if you arrive at the boarding gate after this time.

For flights operated by Jetstar (JQ) & Jetstar Pacific (BL) departing from an International terminal:

We recommend you check-in at least 90 minutes prior to the scheduled departure time. If you are not checked in at least 60 minutes before the scheduled departure you will not be able to check-in for your flight. Arrival after this time may result in you forfeiting the entire fare paid. Check in opens 3 hours before flights departing from an International terminal are scheduled to depart. Once checked-in, you will be required to be at the boarding gate at least 40 minutes prior to the scheduled departure time for flights departing from an international terminal. The aircraft will not be held for you if you arrive at the boarding gate after this time. Passengers who do not board International flights to/from Australia (with the exception of Trans-Tasman flights) by 15 minutes prior to the scheduled departure will not be able to board the flight.

For Intra-Asia flights operated by Jetstar Asia (3K) or Valuair (VF):

We recommend you check-in at least 60 minutes prior to the scheduled departure time. If you are not checked in at least 40 minutes before the scheduled departure you will not be able to check-in for your flight. Arrival after this time may result in you forfeiting the entire fare paid. Check in opens 2 hours before Intra-Asia flights are scheduled to depart. Once checked-in, you will be required to be at the boarding gate at least 15 minutes prior to the scheduled departure time. The aircraft will not be held for you if you arrive at the boarding gate after this time.

02 IDENTIFICATION AT CHECK-IN

For Domestic Australian, New Zealand and Vietnamese flights operated by Jetstar (JQ) & Jetstar Pacific (BL):

All Passengers travelling on Domestic Australian, New Zealand and Vietnamese flights operated by Jetstar (JQ) And Jetstar Pacific (BL), including children, must present identification at check-in. For adults, valid photo identification will be required, such as a driver's licence or passport. For children, examples of acceptable forms of identification include passport, birth certificate and school identification. For infants not requiring their own seat, proof of age (under 2) may be required, such as birth certificate.

For Domestic Australian flights operated by Jetstar (JQ) that depart from an international terminal:

Valid photo identification must be presented at check in. Acceptable forms of identification include a valid passport, Australian driver's licence or an Australian government issued photo identification. Non-photographic identification is not acceptable, except in the case of children who are travelling with an adult who presents photographic identification, in which case an Australian student ID or birth certificate is acceptable.

For Intra-Asia flights operated by Jetstar Asia (3K) or Valuair (VF) and International flights operated by Jetstar (JQ) and Jetstar Pacific (BL):

All passengers travelling on Intra-Asia flights operated by Jetstar Asia (3K) and Valuair (VF) and International flights operated by Jetstar (JQ) and Jetstar Pacific (BL) must present their valid passport for check-in at the airport. It is the passenger's responsibility at all times to have appropriate travel documentation and entry permits such as visas. Some countries may require proof of onward or return travel. All children and infants travelling with an adult require their own passport or should be registered in either parent's passport. Passports must have at least 6 months validity.

03 BAGGAGE ALLOWANCE

Cabin Baggage:

Passengers travelling on Jetstar (JQ) or Jetstar Pacific (BL) Services:

Cabin Baggage limits are strictly applied. Each Passenger (except infants not occupying an aircraft seat) is permitted 1 main item of Cabin Baggage and 1 other small item, with a total combined weight of up to 10kg (JQ) or 7kg (BL). If you are travelling with an infant, you may also carry on infant food for consumption inflight. If a seat has been booked for an infant, an approved infant car seat is permitted.

Each Passenger travelling on a StarClass fare is permitted 1 additional main item of Cabin Baggage provided that only one item may be a suit pack or garment bag, provided that each main item does not exceed 10kg, with a total combined Cabin Baggage weight of up to 20kg.

- * Dimensions of main items must not exceed 56cm (width) + 36cm (height) + 23cm (depth) for an overnight bag, laptop bag or briefcase, or 11cm (height), 60cm (width) and 114cm (length) for a suit pack or garment bag (measured unfolded).
- * Small item may be a small handbag, pocket book or purse, coat, umbrella, or for international flights, duty free goods (where permitted)
- * Each piece must be able to fit under the seat in front of you or fit in an enclosed storage compartment in the cabin of the aircraft
- * If any piece of Baggage does not comply with any of these conditions, it must be checked in to the aircraft hold or may not be carried on your flight

Passengers travelling on Intra-Asia Services operated by Jetstar Asia (3K) and Valuair (VF)

Cabin Baggage limits are strictly applied. Each Passenger (except infants not occupying an aircraft seat) is permitted 1 main item of Cabin Baggage and 1 other small item, with a total combined weight of up to 7kg. If you are travelling with an infant, you may also carry on infant food for consumption inflight.

- * Dimensions of main items must not exceed 48cm (width) + 34cm (height) + 23cm (depth) for an overnight bag or briefcase.
- * Small item may be a small handbag, coat, small camera, umbrella, laptop or suit pack may be carried. If you are carrying a suit pack or garment bag, it must not exceed 11cm (height), 60cm (width) and 114cm (length) (measured unfolded).
- * Each piece must be able to fit under the seat in front of you or fit in an enclosed storage compartment in the cabin of the aircraft
- * If any piece of Baggage does not comply with any of these conditions, it must be checked in to the aircraft hold or may not be carried on your flight

Some items can not be accepted as part of your hand luggage. [Click here](#) for more information.

Checked baggage

Passengers travelling on Jetstar (JQ) Services:

JetSaver Light fares do not include a Checked Baggage Allowance. Fees apply if you are holding a JetSaver Light fare and your bags need to be checked in.

Each Passenger travelling on a JetSaver or JetFlex fare may check in up to 20kg of Baggage for carriage in the aircraft hold at no additional charge. Each Passenger travelling on a StarClass fare may check in up to 30kg of Baggage for carriage in the aircraft hold at no additional charge.

Charges will apply to all Checked Baggage in excess of the Checked Baggage allowance (ie. above these allowances). Current charges can be found [here](#). Jetstar may not be able to carry your excess baggage.

Passengers travelling on Intra-Asia Services operated by Jetstar Asia (3K) and Valuair (VF)

Each Passenger travelling on a JetSaver or JetFlex fare may check in up to 20kg (up to 30kg for Yangon flights operated by Jetstar Asia (3K)) of Baggage for carriage in the aircraft hold at no additional charge. The airline may permit you to take up to an additional 20 kgs (an additional 10kgs for Yangon flights operated by Jetstar Asia (3K)) for a charge.

Charges will apply to all Checked Baggage in excess of the Checked Baggage allowance (ie. above these allowances). Current charges can be found [here](#). Jetstar may not be able to carry your excess baggage.

- * Passengers must ensure all Baggage is packed appropriately before being presented at check in
- * No single item may exceed 32kg in weight
- * Bulky items (maximum 2 metres for A320 aircraft), including but not limited to bicycles, surfboards, skis, golf clubs, snow boards, may be included within the allowance, subject to space availability
- * Passengers who anticipate having bulky items, excess baggage or require extra assistance should arrive at the airport to check in at least 2 hours prior to the scheduled departure time
- * In addition to the allowance Jetstar will carry at no additional charge in the hold a fully collapsible wheelchair and/or mobility aid for you if you are dependent on them
- * In addition to the allowance Jetstar will carry at no additional charge in the hold baby accessories such as a pram and portable cot, if you are travelling with an infant.
- * All Baggage allowances are subject to occupational health and safety requirements and aircraft limitations.
- * Jetstar may refuse to carry any piece of Baggage that does not comply with the Jetstar policy.
- * Jetstar may refuse to carry any piece of Baggage that does not comply with the Jetstar policy.

04 ONBOARD YOUR JETSTAR FLIGHT

For flights operated by Jetstar (JQ) and Jetstar Pacific (BL):

For JetSaver Light, JetSaver and JetFlex passengers, food and beverages can be purchased on board. For StarClass passengers, a limited selection of food, beverages and snacks are provided. Our selection may differ between flights, depending on flight length and time of departure. The range may include fresh sandwiches, snacks, confectionery, soft drinks, fruit juices, tea, coffee, beer, wine and spirits. We apologise in advance if your desired choice is not available on your flight. Please note that only alcohol that has been purchased from the cabin crew is permitted to be consumed on board.

For flights operated by Jetstar Asia (3K) or Valuair (VF):

Food and beverages can be purchased on board (except on Yangon flights where food and beverages are included). Our selection may differ between flights, depending on flight length and time of departure. We apologise in advance if your desired choice is not available on your flight. Unless you have special medical or dietary needs, please note that only food and drinks purchased from our cabin crew can be consumed onboard.

05 HEALTH

Some studies have concluded that prolonged immobility may be a risk factor in the formation of blood clots in the legs (DVT Deep Vein Thrombosis). If you feel you may be at risk from DVT or other health problems we recommend you consult with your doctor before travel. Information on health issues can be found on our website at www.jetstar.com or in our inflight magazine.

06 PASSENGER SECURITY

For security reasons, all knives, sharp objects or cutting implements of any kind and any length, whether of metal or other material, knitting needles, and sporting goods, must be packed in your Checked Baggage. They cannot be carried in your Cabin Baggage or on your person. If they are, the articles will be removed and not returned. Passengers carrying hypodermic needles will need to declare them at the screening point. Where possible documentation or identification to confirm the passenger's medical condition should be produced. Medication should have a professionally printed label identifying the medication or a manufacturer's name or pharmaceutical label affixed. Please contact [Jetstar Telephone Reservations](#) should you have a question.

Passengers travelling to or from Australia, the United States, Japan, New Zealand or Vietnam: please see our "Travel Info" section of Jetstar.com and read our "At The Airport" page for important information regarding cabin baggage restrictions.

07 NO FLIGHT CONNECTIONS

Unless otherwise advised, the airline does not provide flight connections, baggage transfer or check-in for multiple flights. It is the Passenger's responsibility when making bookings to allow time for Baggage collection and recheck. Please see [Recommended Connection Times](#) for more information. Travel insurance is recommended.

08 FLIGHT CHANGES

While the airline will try to carry you and your baggage in accordance with the time and date of the flights specified, it does not guarantee it will be able to do so. Schedules may change without notice for a range of reasons including but not limited to weather, air traffic control delays, strikes, technical disruptions, late inbound aircraft. To the extent permitted by law, the airline excludes liability for any costs, expenses, losses or damages incurred by the Passenger as a result of failure to meet a schedule. Travel insurance is recommended.

09 TAX INVOICE

This tax invoice is updated and reflects ALL charges associated with your booking since its initial creation. This tax invoice may reflect additional charges applied after the original booking was created.

If your credit or charge card is billed in a different currency to your purchase, your card provider will determine the applicable exchange rate.

If Jetstar has not received your payment you will not be carried.

[Click here](#) to view Conditions of Carriage